



Member Connection

Reimbursement Answers

The phone is ringing, the waiting room is packed and your local Medicare carrier just rejected your Cisplatin claim. You're way too swamped to be playing detective today and sifting through the Medicare website to investigate was not on your agenda. Oncology Associates can help, as we offer reimbursement support services through our personal industry relationships and access to information through our pharmaceutical partners.

If you have had the opportunity to attend a previous member meeting, then you have heard Pat DiBenedetto, Head Nurse and Practice Manager for Oncology Hematology Associates in Providence, RI present on reimbursement. Pat is an incredible resource for Oncology Associates and graciously offers her reimbursement expertise to OA Members who have questions and need answers.

Most recently, Pat presented at our Head Nurse & Practice Manager Conference in Dallas, TX. Pat discussed reimbursement for physician services and drugs. She updated the attendees on Medicare Part D and discussed Medicare Administrative Contractors. A comprehensive recap of Pat's presentation can be found on p. 14.

We offer reimbursement support through our personal industry relationships and access to information through our pharmaceutical partners.

OA's website is another valuable resource for locating reimbursement information. On our homepage and in the Reimbursement Resources section, we post updated quarterly ASP Pricing Files and new J-codes. In the Patient Assistance section, we link to many of our pharmaceutical partners' reimbursement websites and hotline numbers.

An additional OA resource available to members is the Reimbursement Reference Guide. This guide, found on p. 19 details the pertinent coding information for frequently used chemotherapy agents.

OA understands that coding and billing can be a full time job and our goal is to make your life a little easier. Please know that you can contact us at any time with reimbursement questions. If we don't know the answer, we will be able to put you in touch with someone who does.

Kelly Desatnik
Editor and Marketing Director
Oncology Associates
kdesatnik@rcmed.com

Reimbursement Resources

www.cms.hhs.gov

www.asco.org

www.accc-cancer.org

www.oagpo.com

Pharmaceutical company websites